



## GENERAL INFORMATION

- Carolina Rebellion is an **OUTDOOR EVENT**, no refunds or exchanges.
- Line-up and set times are subject to change.
- Carolina Rebellion is an all ages show, however we encourage you to leave the kids at home. Should you decide to bring a child; the child will need a ticket.
- Doors will open at 11:00am on Friday, May 5th, Saturday, May 6th and 12:00pm on Sunday, May 7th.
- No scalping or resell of tickets allowed, no unauthorized sales of any kind are allowed.
- ID and credit card used for purchase will be required at the time of Will Call pickup.
- Everyone and everything (including vehicles) are subject to search at all entry points.
- Upon entry into the campgrounds your vehicle will be checked for the appropriate vehicle pass. Parking attendants will also verify that each patron within the vehicle has the appropriate wristband and/or ticket.
- Any alcohol purchase or consumption will require a valid picture ID and an age verification wristband. There will be wrist-banding stations with staff to assist you with the age verification and ID check.
- The festival is not responsible for any lost or stolen items. Please lock up your valuables in your vehicles or leave them at home.
- Warning: Moshing and crowd surfing are strongly discouraged. Patrons assume all risk associated with such activities.
- For up-to-date event information, please visit [www.carolinarebellion.com](http://www.carolinarebellion.com). Event details are subject to change, so please check back with us prior to the event for the all the latest maps and information.
- Festival producers are not responsible for damage or theft to vehicles or vehicle contents. Please remove your keys and valuables and lock your vehicle when it is left unattended. Any vehicle parked overnight or illegally may be towed at the owner's expense.
- **For general inquiries or questions please call 888.512.SHOW (7469) or email [info@frontgatetickets.com](mailto:info@frontgatetickets.com).**

## FESTIVAL SITE

### **APPROVED ITEMS**

- One sealed bottle of water, 24 ounce maximum
- Binoculars
- Small digital cameras
- Cell phones
- Sunscreen in a plastic container
- Blankets, limited to one per person
- Draw string bags and small purses

### **PROHIBITED ITEMS**

- No instruments
- No weapons or firearms of any kind
- **No colors, no patches**
- **No drones**
- No chains, chain wallets
- No umbrellas, no hula hoops
- No back packs or duffle bags
- No camel packs or bota bags
- No drugs and/or drug paraphernalia
- No video cameras and/or audio recording devices
- No glass containers
- No outside food/beverage (with exception of water bottle)
- No powdered substances
- No folding chairs / lawn chairs
- No coolers, No metal/glass bottles or cups
- No pets with the exception of service animals

## CAMPGROUNDS

### **APPROVED ITEMS**

- Limit 2 cases of beer per vehicle (cans only, no glass!)
- Tents appropriately sized for your space
- Coolers, basic camping supplies, water
- Portable electric lanterns, flashlights
- Sleeping bags, blankets, pillows, lawn chairs
- Sunscreen, first aid kit, fire extinguisher
- Small digital cameras, cell phones
- Small propane cooking stove, propane grill

### **PROHIBITED ITEMS**

- No weapons or firearms of any kind
- **No colors, no patches**
- **No drones**
- No drugs and/or drug paraphernalia
- No fireworks or any type of explosives
- No campfires, No tiki torches, No open flame
- No kegs, no liquor
- No vending of any kind allowed in the campgrounds
- No glass containers of any kind
- No box trucks or cargo vans
- No professional photography equipment
- No video cameras and/or audio recording devices
- No bicycles, scooters, or personal motorized vehicles
- No amplified sound (be respectful of your neighbors)
- No pets with the exception of service animals

**Note that all prohibited items will be confiscated at point of entry into the festival site or campgrounds!**



## Frequently Asked Questions

1. **What time do doors open?**
  - a. Festival gates will open at 11:00am on Friday, May 5th, 2017, Saturday, May 6th, 2017 and 12:00pm on Sunday, May 7th, 2017.
2. **What are the campground hours?**
  - a. The campground gates will open at 12:00pm on Thursday, May 4th, 2017 and close on Monday, May 9th at 12:00pm.
3. **Where do I park?**
  - a. Parking maps with detailed traffic route instructions will be posted on [www.carolinarebellion.com](http://www.carolinarebellion.com) within four weeks prior to the event date. Please review these instructions prior to joining us.
4. **Will there be a place within the campgrounds to purchase food, drink and basic supplies?**
  - a. Yes, there will be a campgrounds general store as well as a concessions station.
5. **What will I be allowed to bring into the campgrounds?**
  - a. You can bring food/drink, coolers, and small propane cooking stoves. No kerosene or extra gas in containers. Please review the list of approved and prohibited items for the campgrounds.
6. **Are we allowed to leave and re-enter the festival site?**
  - a. Re-Entry will be allowed for campground & hotel package purchasers as well as those with a VIP and/or tent/RV space upgrade. There is no general admission re-entry.
7. **Are we allowed to leave and re-enter the campgrounds?**
  - a. There will be NO re-entry for vehicles once inside the campgrounds. Once a vehicle exits the campgrounds, their campground parking pass will be forfeited and they will be directed to park in the general festival parking area.
  - b. Attendees will be allowed to leave and re-enter the campgrounds. The appropriate wristband is required.
  - c. Vehicles/RVs will not be allowed to leave Friday, Saturday or Sunday during Festival show egress.
8. **Will the campground gates be open 24 hours?**
  - a. No, the campground hours will be posted soon.
9. **What are the box office hours?**
  - a. Box Office hours will be posted soon.
10. **What is the price to park?**
  - a. General Admission Parking is included in your ticket price.
  - b. VIP Parking is included with a VIP upgrade purchase.
11. **Where is ADA parking located?**
  - a. Enter Gate Y for ADA Parking. Please visit [www.carolinarebellion.com](http://www.carolinarebellion.com) for latest information on traffic and parking.
12. **Are service animals allowed within the festival grounds and campgrounds?**
  - a. Yes. Service animal, trained to assist an individual with a disability, are allowed.
13. **Where can I drop off my medication?**
  - a. Please drop off your medication at the first EMS tent located inside the main concert gate. The medical staff will check-in your medication and you will have access to it anytime throughout the duration of the festival.
14. **I am mobility impaired, where may I view the concert?**
  - a. There is a mobility platform located near the stages. Please refer to the festival concert map for locations.
15. **Are there ADA accessible restrooms?**
  - a. Yes. ADA accessible porta potties will be located within the campgrounds, the mobility platform, and the general public porta-potty area.
16. **Will there be ATM's available?**
  - a. Yes, however ATM's are powered by a 4G wireless signal which can be spotty at times, so please plan accordingly. Please reference the festival site map prior to the event for locations.
17. **Where should I go for Lost & Found?**
  - a. Please visit the information booth at the concert site or camping check-in at the campgrounds for lost and found. Items lost at a hotel will be subject to hotel lost & found policy and procedure. The festival is not responsible for lost items.
18. **Am I allowed to sell food / drink in the campgrounds?**
  - a. You are NOT allowed to sell food or drink on the property. Carolina Rebellion is on private property and there is an anti-vending law in effect.
19. **Will bands be allowed to play in the camping area if not affiliated with the festival?**
  - a. No. Be kind to your neighbors. If you have to plug it in (i.e. an amp), leave it at home.
20. **Will pets, which are not service animals, be allowed in the campgrounds?**
  - a. No. Pets, with the exception of service animals, are not allowed in the campgrounds or festival site. Pets will be picked up and placed with the local humane society. Please use the local kennels if you are traveling with your pet. If a pet is found in the car, you will be turned away regardless of how long you have waited in line or if you have a ticket or not. Service animal, trained to assist an individual with a disability, are allowed.
21. **Will I be able to camp next to my friend or reserve a spot?**
  - a. If your friends arrive after you, they will NOT be able to camp next to you as spots are on a first come first serve basis appropriate for your package. Please arrive together if you plan on camping together as long as you have both purchased the same type of camping packages. Upon arrival, you will be directed into the campsite appropriate for your package. You will camp next to your car. Once parked, we ask that you leave your car at your campsite.
22. **What constitutes an "RV"?**
  - a. An RV is defined as any vehicle larger either in length, width or height than a normal sixteen (16) passenger van. All oversized vehicles, trailers, and campers that are towed are considered RVs. You MUST have bought an RV space to bring in an RV otherwise you will be turned away. Busses, Box Trucks and Cargo Vans are not allowed within the campgrounds.
23. **My ticket package included a Festival Merchandise Voucher, where do I pick up my voucher?**
  - a. If you purchased a Groupie, Roadie, or Star Package your Festival Merchandise Voucher will be available at the Campground Check-in. If you purchased a Hotel Package your Festival Merchandise Voucher will be available at the Hotel Check-in during specified hotel check in hours. Festival Merchandise Voucher is valid only for Festival Merchandise. Voucher is not valid for Artist Merchandise.